



# Our Services

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# Contents

<b>About the Empty Homes Network</b>	.....	2
<b>Our Aims</b>	.....	3
<b>Membership</b>	.....	4
<b>Training Courses</b>	.....	5
• Training Courses		
• Bespoke Training Courses		
• Additional Courses		
<b>Our Annual National Conference</b>	.....	6
<b>Existing Service Support</b>	.....	7
• Front-to-Back EHO Service		
• Job Advertising		
• Post Infill		
• Training & Service Set Up		
<b>Consultancy Services</b>	.....	8
• Scrutiny Report Writing & Invest to Save Proposals		
• Strategy Writing & refreshers		
• Service Review & Assessment		
<b>Testimonials</b>	.....	9
<b>Pricing Structure</b>	.....	10

# About The Empty Homes Network



The Empty Homes Network, established in 2001, is a non-profit organisation that supports councils in getting empty properties back into use. They achieve this by sharing best practice, providing training and consultancy services, and lobbying for changes in policy.

The Network connects over 750 members and subscribers through an online platform and a yearly national conference. This event brings together practitioners, policymakers, and experts to share knowledge and experiences directly.

Furthermore, the Network offers training courses for officers and practitioners at all levels. These courses cover the fundamentals of empty homes, specialist areas like probate law, and consultancy services tailored to individual council needs. This includes service reviews, action plans for tricky cases, and assistance with writing empty homes strategies. They've even collaborated with organisations to produce research and policy papers.



## Our Aims

We listen, support and represent our member's views and interests at local and national level, as well as working towards influencing policy decisions made by central government to ensure those views are heard and considered.

Your membership and commitment to the Empty Homes Network enables us to provide a more powerful voice, and to ensure that empty homes work gets the support, exposure and recognition it deserves.

***Strengthening our voice, supporting your role....***

# Membership Benefits

## Corporate Membership

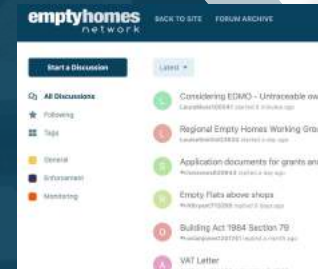
Priced at £95 annually, Corporate membership of the Empty Homes Network covers your whole organisation. Whether you have a team or a single empty homes officer in post, our annual fee covers as many employees within your organisation as you would like, providing excellent value for money.

As a Corporate member of the Empty Homes Network, you will have access to a wide-ranging number of benefits, including:

- A network of 800 empty homes, housing and environmental health professionals across the UK
- Full access to our website and wide-ranging resources library
- Downloadable standard letters, templates & documents
- Best practice guides for enforcement and strategy
- Quick access to national policy and legislation
- Our Online Forum platform to interact with other Offices around the UK
- Share ideas, practices and ask others for advice
- Discounted delegate rates at our Annual National Conference and affiliated training courses
- Keep up to date with local and national empty homes news

## Subscriber Membership

Our free option, becoming a subscriber member ensures you're kept up to date and informed of empty homes news through our regular content update emails, although access to the EHN website, Information Library and Forums are restricted to Corporate members only.



# Training Courses

Our training services aim to develop an approach to empty homes work that supports and encourages the use of best practice, shared experience and supports those who are new to, or are developing their understanding of ways in which an empty homes service can be developed. Designed and delivered by empty homes officers with years of experience, our training provides the perfect foundation for those working in the field of empty homes.

Our foundation course, **'An Introduction to Empty Homes: For Empty Homes Practitioners'**, covers all aspects of empty homes work in a one-day session. Setting up an empty homes service, Casework, Options for Owners and An Enforcement Overview, are all covered in this informative and practical course for new starters.

## Bespoke Training Courses

Designed and tailored to your local authority's needs, our courses can be delivered to suit your officer's or team's needs. Whether based on enforcement, processes or best practice, such courses can be written to suit your needs, and delivered in person or online.

Sourced to suit demand, and delivered by industry experts, we aim to supply experienced-based courses that develop and complement the work officers do on a daily basis.

## Additional Courses

Sourced to suit demand, and delivered by industry experts, we aim to supply experienced based courses that develop and complement the work officers do on a daily basis.

Courses include:

- Empty Homes Enforcement: When Negotiation Fails
- Empty Dwelling Management Orders
- Housing and Hoarding: An Informed Approach to Hoarding Disorder

All of our training courses, webinars and sessions can be found in the 'Events' page of our website:  
[www.ehnetwork.org.uk/events](http://www.ehnetwork.org.uk/events)

# National Annual Conference

Recognised as the flagship event in the empty homes calendar, the Empty Homes Network's annual national conference brings together empty homes, environmental health and housing professionals from across the UK. Regularly attended by over 150 delegates, our annual conference draws on the knowledge and experience of experts in their field, to address issues being faced by practitioners in their day-to-day roles.

With previous appearances including Andrew Stunell OBE, Don Foster MP and the BBC's Matt Allwright, we source the content, speakers and presenters to best benefit our attendees in order to provide best value to them, their roles, and their local authorities.



# Existing Service Support

## Front to back EHO Service

From inception to operational success, the Empty Homes Network can assist and support councils throughout their journey into empty homes work, from writing and developing strategies and scrutiny reports, through to sourcing officers, training them and to setting up a fully functioning service based on experience and best practice.

## Job Advertising

Utilising the Network's reach and available platforms, make sure that your role is seen by those with the experience knowledge that will enable them to hit the ground running upon starting in their new role with your authority. Advertising through our website, content update emails and our LinkedIn pages, our job advertisement package provide a cost effective way of finding your ideal candidates.

## Officer Role Infill

Between officers, our role in-filling services can assist in ensuring that your empty homes service continues to operate based on a short-term contract. Coupled with training officer replacements upon successful recruitment, this process can ensure a smooth transition whilst progress is made on those important and challenging cases

## Training & Service Setup

For authorities first venturing into empty homes work, the Empty Homes Network can assist in the training of new staff and setting up the service by delivering an in person service to establish the basics and essentials. By developing a bespoke database, template letters and notices, along with action plans and strategies, we can develop the service based on staff knowledge, experience and capacity.

## Database Building & Maintenance

To assist officers in their management and maintenance of casework, the Empty Homes Network can build, develop and assist in the management of the local authority's empty homes database. Working through the terminology, and condensing cases into a manageable and prioritised workload, the empty homes database allows councils to track, monitor and manage data effectively and efficiently.



# Consultancy Services

Targeting authorities who are more experienced or further developed, our consultancy services offer a bespoke and tailored package to meet specific needs, in the development and progress of their empty homes function. Not an exhaustive list, our services can explore and scrutinise all elements of empty homes work, with the aim to increase efficiency and improve results. Such services can include:

- Empty Homes Service 'MOTs'
- Priority Caseload Action Plan
- Scrutiny Report Writing
- Invest to Save Proposals
- Strategy Writing & Refreshers
- Service Review & Assessment

# Testimonials

*"The Training and Consultancy service truly exceeded my expectations. His dedication and expertise in addressing all our empty homes issues were evident throughout.*

*Adam's insightful knowledge and guidance not only helped me to navigate the complexities of managing the Borough's long-term problematic cases but also provided valuable solutions to prioritise my case load and deal with cases with more tact and diplomacy.*

*His professionalism, prompt communication, and commitment to finding sustainable solutions make him an invaluable asset.*

*I wholeheartedly recommend The Training and Consultancy service provided by the Empty Homes Network to anyone seeking further support with bringing empty homes back into use."*

**Empty Homes Officer, Charnwood Borough Council**

*"The Empty Homes Network is a '**One Stop Shop**' for Empty Homes Practitioners, providing advice, support, training, and everything empty homes."*

**Housing Regeneration Project Manager,  
Durham County Council**

# Pricing Structure

The following pricing structure is intended to give an estimate

## Corporate Membership (Renewed Annually)

£ 95.00

EHN Training Courses

from £ 135.00

Third Party Training Courses

see course information

## Conference Delegate Places

Corporate Member (1st Delegate) Rate

£ 150.00

Corporate Member (additional Delegate) Rate

£ 105.00

Subscriber / Non-Member Rate

£ 195.00

Existing Service Review

from £ 995.00

Challenging Case Appraisal

from £ 895.00

Strategy Writing & Refresher

from £ 495.00

Job Advertising Package

£ 275.00

Consultancy Services

from £ 495.00 per day

Database Building & Maintenance

from £ 595.00

Officer cover or post infill (Contract based)

from £ 395.00 per day





# emptyhomes network

Training & Consultancy

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